

# ANNUAL REPORT

2023



# \$59.7 MILLION

Last fiscal year saw our organization deploy its highest number of loans ever.

Welcome to our FY 2023 annual recap! We are thrilled to share our progress in supporting underresourced small businesses. This year, we hit a new milestone – deploying more than \$59.7 million to small businesses in communities across Tennessee and the Southeast.

Our diverse financial products address various needs, including

small business finance, affordable housing, climate and energy efficiency projects, place-based initiatives, and large-scale manufacturing and community facility requirements. Through tailored financing solutions and in-depth development services, we enable businesses to capitalize on opportunities, promote equity, and contribute to sustainable community development.



IMPACTS PAGE 03

## FY 2023 RESULTS



\$59.7 MM

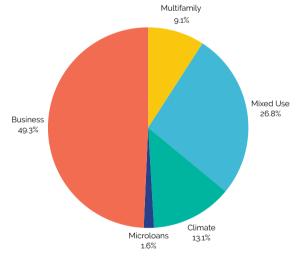
208

22,821

2101

Loans Deployed **Businesses Financed**  **Education Hours** 

**Education Clients** 



## FY2023 LOAN DEPLOYMENT

AFFORDABLE MULTIFAMILY HOUSING \$5,455,352 CRE & MIXED USE DEVELOPMENT \$16,034,174 **CLIMATE FOCUSED** \$7,840,231 MICROLOANS \$975,104

\$29,459,703 **BUSINESS LOANS** 

\$59,764,563 TOTAL LOANS DEPLOYED

### PRIORITY MARKETS

Pathway Lending seeks to increase activities within its Target & Priority Markets, which include low-income, minority, women, and Veteran-owned businesses, to address systemic inequities in access to capital.



At least 1 Priority Market



At least 2 Priority Markets



3 or More Priority Markets



SOLUTIONS PAGE 04

In 2023, Pathway Lending empowered business growth sustainably through diverse loan programs, providing vital working capital, supporting real estate ventures, fostering affordable housing, promoting environmental sustainability, and managing cash flow during contracts. Strengthening partnerships and exploring new opportunities, we originated over \$59.7 million in new loans. Explore our impactful capital solutions below.



Pathway Lending's C-PACER financing tackles escalating energy expenses and environmental shifts for property owners. Our inaugural C-PACER loan, totaling about \$1,000,000 in December 2023, marks a milestone as we continue to champion this innovative solution statewide.



In 2023, Pathway Lending continued its partnership with Metro Nashville, delivering vital capital to COVID-19-affected small businesses. We originated 59 loans, totaling \$4,083,878, nearly exhausting the initial \$9MM Nashville Small Business Recovery Fund. The NSBRF Fund focused on economically challenged areas to help them bounce back from the pandemic.



In 2023, Pathway Lending sustained its work in the Memphis Medical District, providing catalytic capital and facilitating Multifamily Housing and Mixed-Use Developments. Our loans, totaling \$5,551,000, leveraged an additional \$10.6MM in investment dollars, amplifying our impact.

CDFI's, like Pathway Lending, exist as a bridge to help emerging, under-resourced, or otherwise "unbankable" entrepreneurs build capacity that moves them from personal equity or high-cost alternative loans to traditional bank financing. Pathway believes supporting a variety of capital access needs is key to building stronger businesses and capturing economic opportunity. We offer three capital access strategies:



### FINANCIAL CAPITAL SOLUTIONS

Providing diverse loan products tailored to local market needs, enabling clients to establish a track record for traditional bank loans.



### SOCIAL CAPITAL SOLUTIONS

Creating inclusive spaces where diverse entrepreneurs can thrive and build connections.



### **HUMAN CAPITAL SOLUTIONS**

Investing in financial literacy and business skills through relevant curriculum and coaching.

SOLUTIONS PAGE 05

By combining structured methodologies with tailored support, Pathway Lending's Coaching to Capital model empowers businesses to navigate challenges, capitalize on opportunities, and achieve sustainable growth. Our commitment to personalized, results-driven support ensures that every client receives the strategic guidance and resources they need to successfully access capital and achieve their growth-related objectives.

Pathway's Coaching to Capital model may include focused work on the following topics:

Financial Analysis and Planning: We assist clients in analyzing their financial statements, identifying key performance indicators, and developing realistic financial projections and budgets to support informed decision-making and financial stability.

Capacity Building: Our advisors collaborate with clients to develop strategic business plans that align with their long-term goals, identify growth opportunities, and navigate market challenges effectively.

Marketing and Sales Support: We provide guidance on marketing strategy development, brand positioning, customer acquisition, and sales optimization to help clients reach their target audience and drive revenue growth.

Operational Efficiency and Process Improvement: We offer recommendations and best practices to streamline operations, improve productivity, and enhance efficiency across various business functions.

7827 1-on-1 Consulting Hours Delivered

\$4.7MM

New Loans
Supported by
Education Staff



### CLIENT PROFILE: KINKY ROOTZ SALON

After years of perfecting her craft during her service, Navy veteran Kristi Alderson launched her business in Nashville to empower women and celebrate their authenticity. Seeking guidance, she turned to the Veterans Business Outreach Center at Pathway Lending for invaluable business coaching that prepared her for a loan. The support from Pathway, helped Kristi expand operations, including a robust online presence, upgraded equipment, and strategic marketing. Her business is now competing at a different level, pursuing placements for her sustainable beauty brand, Queen of Kinks, at Nashville International Airport and beyond.

'The resources from Pathway have empowered me to compete on a national scale,' says Kristi.



Each year, Pathway Lending builds on its previous efforts to improve the impacts it makes in the communities it serves. Now, more than ever, we feel as though it is important to clearly communicate the impacts of our work to our network of partners, peers, and investors.

As a way to bridge the information gap between the work we do and our partners, we created the following impact section to offer more detail on the outcomes of our efforts over the last five fiscal years.

	Metric Label	2019	2020	2021	2022	2023	Total
	Affordable Housing Loans to Developers (#)	3	16	10	5	6	40
Impact Area: Housing	Affordable Housing Loans to Developers (\$)	\$5,700,000	\$18,816,780	\$18,469,772	\$18,135,000	\$5,455,352	\$66,576,903
npact Are Housing	Affordable Housing Units Created/Preserved (#)	112	505	290	402	286	1,595
軍士	Low-Income Beneficiaries Served (#)	383	1,863	743	698	770	4,457
	Metric Label	2019	2020	2021	2022	2023	Total
<u> </u>	SBA Microloans Disbursed (#)	32	25	44	34	45	180
ea: curi	SBA Microloans Disbursed (S)	\$542,000	\$421,300	\$658,000	\$494,063	\$975,104	\$5,293,200
t Ar	Unique Clients Receiving 1-on-1 Coaching (#)	433	389	553	636	TBD	TBD
Impact Area: Economic Security	Hours of 1-on-1 Coaching Delivered (#)	6759.00	5897.50	5422.00	6757.00	7841.15	32,677
	Total Businesses Assisted (#)	1,912	1,973	2,517	1,808	TBD	TBD
	Business Education Classes Hosted (#)	231	243	179	92	TBD	TBD
		•					
	Metric Label	2019	2020	2021	2022	2023	Total
Area: ation	Metric Label Business Loans Originated (#)	<b>2019</b> 71	2020 150	2021 278	<b>2022</b> 177	<b>2023</b> 157	Total 833
act Area: Creation					177		
Impact Area: Job Creation	Business Loans Originated (#)	71	150	278	177	157	833
Impact Area: Job Creation	Business Loans Originated (#) Business Loans Originated (\$)	71 \$17,046,885	150 \$15,284,577	278 \$26,207,171	177 \$21,669,516	157 \$26,935,633	833 \$107,143,783
Impact Area: Job Creation	Business Loans Originated (#) Business Loans Originated (\$)	71 \$17,046,885	150 \$15,284,577	278 \$26,207,171	177 \$21,669,516	157 \$26,935,633	833 \$107,143,783
	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)	71 \$17,046,885 4,718	150 \$15,284,577 2,198	278 \$26,207,171 1,300	177 \$21,669,516 1,477	157 \$26,935,633 1,772	833 \$107,143,783 11,465
	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)  Metric Label	71 \$17,046,885 4,718 2019	150 \$15,284,577 2,198 2020	278 \$26,207,171 1,300 2021	177 \$21,669,516 1,477 2022	157 \$26,935,633 1,772 2023	833 \$107,143,783 11,465 Total
	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)  Metric Label Community Facility Loans Disbursed (#)	71 \$17,046,885 4,718 2019	150 \$15,284,577 2,198 2020 10	278 \$26,207,171 1,300 2021 3	177 \$21,669,516 1,477 2022 10	157 \$26,935,633 1,772 2023 23	833 \$107,143,783 11,465 Total 65
	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)  Metric Label Community Facility Loans Disbursed (#) Community Facility Loans Disbursed (\$)	71 \$17,046,885 4,718 2019 19 \$6,522,750	150 \$15,284,577 2,198 2020 10 \$2,092,132	278 \$26,207,171 1,300 2021 3 \$2,030,000	177 \$21,669,516 1,477 2022 10 \$2,432,608	157 \$26,935,633 1,772 2023 23 \$2,491,140	833 \$107,143,783 11,465 <b>Total</b> 65 \$15,568,630
	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)  Metric Label Community Facility Loans Disbursed (#) Community Facility Loans Disbursed (\$) Student Seats at Closing (#)	71 \$17,046,885 4,718 2019 19 \$6,522,750 5,887	150 \$15,284,577 2,198 2020 10 \$2,092,132 972	278 \$26,207,171 1,300  2021 3 \$2,030,000 948	177 \$21,669,516 1,477 2022 10 \$2,432,608 1,264	157 \$26,935,633 1,772 2023 23 \$2,491,140 5,668	833 \$107,143,783 11,465 <b>Total</b> 65 \$15,568,630 14,739
     ties	Business Loans Originated (#) Business Loans Originated (\$) Jobs at Closing (Within FY) (#)  Metric Label Community Facility Loans Disbursed (#) Community Facility Loans Disbursed (\$)  Student Seats at Closing (#) Childcare Slots at Closing (#)	71 \$17,046,885 4,718 2019 19 \$6,522,750 5,887 95	150 \$15,284,577 2,198 2020 10 \$2,092,132 972 99	278 \$26,207,171 1,300 2021 3 \$2,030,000 948 36	177 \$21,669,516 1,477 2022 10 \$2,432,608 1,264 46	157 \$26,935,633 1,772 2023 23 \$2,491,140 5,668 383	833 \$107,143,783 11,465 <b>Total</b> 65 \$15,568,630 14,739 659

	Metric Label	2019	2020	2021	2022	2023	Total
± ä	Energy Efficiency & Renewable Energy Loans (#)	43	20	19	19	27	128
Impact Area: Environment	Energy Efficiency & Renewable Energy Loans (S)	\$8,692,285	\$9,228,665	\$3,103,984	\$5,072,781	\$7,840,231	\$33,937,945
pact viro	KWh Generated & Conserved (#)	13,186,289	3,529,597	1,930,184	4,918,891	4,879,739	28,444,700
正 品	Annual Energy Cost Savings (S)	\$1,426,586	\$383,328	\$202,537	\$467,685	\$484,120	\$2,964,256
	Metric Label	2019	2020	2021	2022	2023	Total
	Loans to Low-Income Populations (#)	43	20	141	51	61	337
	Loans to Low-Income Populations (S)	\$4,088,656	\$3,724,899	\$9,701,880	\$3,753,941	\$6,994,939	\$28,264,315
S	Loans to People of Color (#)	31	73	163	105	123	495
act Area: Beneficiaries	Loans to People of Color (S)	\$2,731,876	\$6,705,354	\$6,251,474	\$10,581,622	\$20,388,863	\$46,659,189
. Are nefic	Loans to Women (#)	44	74	130	71	89	408
	Loans to Women (S)	\$8,116,723	\$6,856,805	\$8,277,486	\$6,153,242	\$8,072,291	\$37,476,547
lmp Target	Loans to Veterans (#)	10	9	27	15	20	81
	Loans to Veterans (S)	\$820,488	\$1,457,000	\$1,550,206	\$3,277,000	\$1,132,351	\$8,237,045
	Loans in Non-Metropolitan Areas (#)	14	23	30	11	18	96
	Loans in Non-Metropolitan Areas (\$)	\$1,304,738	\$8,284,945	\$2,049,422	\$3,453,000	\$10,176,583	\$25,268,688

Outstanding Portfolio Composition	2023	Ratios (as of 12/31)	2023	2022
Total Portfolio O/S (12/31/23):	\$180,226,787	Net Assets/Total Assets	18.31%	17.03%
Commercial Loans (>\$50,000)	31.88%	Allowance for Loan Losses/Total Loans	5.07%	4.86%
Commercial Real Estate Loans	27.55%	Delinquencies > 90 days	60,413	2500
Energy Efficiency Loans	8.61%	Net Loan Losses/Outstanding Loans	0.61%	2.55%
Multi-Family Loans	29.58%	Earned Income/Program Expense	133.46%	111.96%
Micro Loans	2.38%	Deployment Ratio	72.79%	65.14%
		Staffing Level	56	56
Historic Loan Loss Rate	###	Total Program Debt	\$260,393,294	

# **INCOME STATEMENT**

REVENUE	2023	2022	\$ Change	% Change
PROGRAM REVENUE				
Interest Income Loans	\$9,261,949	\$7,823,076	\$1,438,873	18.39%
Interest Income Deposits	\$5,186,583	\$1,429,039	\$3,757,544	262.94%
Financing Fees and Charges	\$1,288,419	\$970,413	\$318,006	32.77%
Fee Income	\$543,226	\$431,925	\$111,301	25.77%
TOTAL INTEREST & PROGRAM SERVICE REVENUE	\$16,280,177	\$10,654,453	\$5,625,724	52.80%
Grants & Other Revenue to Support Program Svcs.	\$22,997,595	\$21,184,620	\$1,812,975	8.56%
TOTAL PROGRAM RELATED INCOME	\$39,277,772	\$31,839,073	\$7,438,699	23.36%
Interest Expense	(\$6,432,522)	(\$3,286,964)	(\$3,145,558)	95.70%
Net Earned Income	\$32,845,250	\$28,552,109	\$4,293,141	15.04%
Provision for Loan Losses	(\$3,189,667)	(\$1,887,918)	(\$1,301,749)	68.95%
Net Income Earned After Provision	\$29,655,583	\$26,664,191	\$2,991,392	11.22%
PROGRAM SERVICES & FUNDRAISING EXPENSES				
Salaries and Benefits	ф7 602 000	\$6 902 092	\$000 016	12.05%
Professional Services	\$7,682,998 \$692,583	\$6,802,082 \$590,609	\$880,916 \$101,974	12.95% 17.27%
Travel	\$282,757	\$232,464	\$50,293	21.63%
Marketing	\$42,514	\$60,726	(\$18,212)	-29.99%
Occupancy	\$137,521	\$120,457	\$17,064	14.17%
Other Program Expenses	\$10,969,770	\$15,457,485	(\$4,487,715)	-29.03%
TOTAL PROGRAM SERVICES EXPENSES	\$19,808,143	\$23,263,823	(\$3,455,680)	-14.85%
SUPPORT SERVICES EXPENSES				
Salaries and Benefits	\$1,305,632	\$866,074	\$439,558	50.75%
Professional Services	\$35,381	\$36,214	(\$833)	-2.30%
Other Support Services	\$92,170	\$213,882	(\$121,712)	-56.91%
Depreciation	\$7,835	\$29,482	(\$21,647)	-73.42%
TOTAL SUPPORT SERVICES EXPENSES	\$1,441,018	\$1,145,652	\$295,366	25.78%
Contributed Loan Capital	\$5,900,000	\$2,620,847	\$3,279,153	125.12%
CHANGE IN NET ASSETS	\$14,306,422	\$4,875,563	\$9,430,859	193.43%

# **BALANCE SHEET**

ASSETS	2023	2022	\$ Change	% Change
Cash and Cash Equivalents	\$12,407,098	\$10,246,591	\$2,160,507	21.09%
Operations	\$135,563,564	\$115,903,406	\$19,660,158	16.96%
Restricted Cash - Lending	\$8,460,860	\$7,242,268	\$1,218,592	16.83%
Restricted Cash - Loan Loss Reserves	\$4,004,289	\$7,473,399	(\$3,469,110)	-46.42%
Total Cash	\$160,435,811	\$140,865,664	\$19,570,147	13.89%
Loans Outstanding	\$180,226,787	\$145,972,223	\$34,254,564	23.47%
Allowance for Loan Losses	(\$9,137,519)	(\$7,098,402)	(\$2,039,117)	28.73%
Net Loans	\$171,089,268	\$138,873,821	\$32,215,447	23.20%
Grants Receivables	\$473,227	\$277,519	\$195,708	70.52%
Accrued Interest Receivables	\$939,398	\$573,665	\$365,733	63.75%
Other Assets	\$1,924,771	\$1,638,848	\$285,923	17.45%
Property and Equipment, Net	\$1,335,430	\$1,347,861	(\$12,431)	-0.92%
TOTAL ASSETS	\$336,197,905	\$283,577,378	\$52,620,527	18.56%
LIABILITIES				
Assaulta Pavahla	\$550,103	\$1,729,912	(\$1,179,809)	-68.20%
Accounts Payable	\$1,225,013	\$1,065,263	\$159,750	15.00%
Interest Payable	\$70,000,000	\$58,000,000	\$12,000,000	20.69%
Lines of Credit Payable	\$0	\$0	\$0	0%
Mortgage Payable	\$0	\$0	\$0	0%
Notes Payable (Program Borrowings)	\$49,496,902	\$50,796,168	(\$1,299,266)	-2.56%
Notes Payable (Program EQ2) Other Deferred Revenue	\$142,696,392	\$113,696,392	\$29,000,000	25.51%
	\$7,378,438	\$8,571,861	(\$1,193,423)	-13.92%
Other Liabilities	\$3,278,320	\$1,422,254	\$1,856,066	130.50%
TOTAL LIABILITIES	\$274,625,168	\$235,281,850	\$39,343,318	16.72%
NET ASSETS				
Without Donor Restrictions	\$59,889,646	\$46,833,242	\$13,056,404	27.88%
With Donor Restrictions	\$1,683,091	\$1,462,286	\$220,805	15.10%
TOTAL NET ASSETS	\$61,572,737	\$48,295,528	\$13,277,209	27.49%
TOTAL LIABILITIES AND NET ASSETS	\$336,197,905	\$283,577,378	\$52,620,527	18.56%

# **2023 STAKEHOLDERS**

#### **Board of Directors**

Herb Byrd (Chair) | 2016

VP for Public Service
University of Tennessee

David Berezov | 2010

Associate Professor

Vanderbilt University School of Engineering

Jon Davies | 2016

Compliance Executive - CMS, CRA, HMDA

Regions Bank

Ivanetta Davis-Samuels | 2016

Senior VP - General Counsel Meharry Medical College Andre Gist | 2016

CEO

MIG, LLC & B-G Innovative Safety Systems

Cindy Herron | 2014

Vice President - Energy Efficiency & Demand Response

Tennessee Valley Authority

Tom Hunter | 2015

President

American Heritage Trees

Hugh Queener | 2007

EVP & CAO

Pinnacle Financial Partners

#### **Foundations & Public Stakeholders**

Appalachian Regional Commission Association of Women's Business Centers Bank of America Charitable Foundation

Benwood Foundation

Bobby Stone Foundation
Carsey School of Public Policy at the University

of New Hampshire

Christian Brothers University

City of Chattanooga

Community Reinvestment Fund, Inc.

Epicenter Memphis Fifth Third Foundation Footprint Foundation Hyde Foundation Joe C. Davis Foundation

Lyndhurst Foundation

JPMorgan Chase Foundation Kresge Foundation Maclellan Foundation

Mascoma Community Development Metropolitan Development & Housing Agency

(Nashville, TN)

(Nashville, TN)

Metropolitan Government of Nashville &

Davidson County PNC Foundation Pointer Management Regions Bank CDC Regions Foundation

Robert (Bobby) Finley Stone Foundation Tennessee Bankers Association Tennessee Department of Economic &

Community Development

Tennessee Department of Environment &

Conservation

Tennessee Department of Revenue

Tennessee Department of Treasury Small and Minority-Owned Business Assistance Program Tennessee Housing Development Agency

Tennessee Valley Authority

Truist Capital Fund/The Winston-Salem

Foundation

United Way of Greater Nashville
University of Tennessee
US Department of Agriculture
US Small Business Administration
US Department of Treasury Community

Development

Financial Institutions Fund Wells Fargo Foundation

The Women's Fund, Community Foundation of

Middle TN

#### **Private Stakeholders**

Appalachian Community Capital

Andrew Johnson Bank

Bank3

Cadence Bank
CapStar Bank
CB&S Bank
Centennial Bank
Citizens Bank (Carthage)
Citizens Bank (Elizabethton)

Commercial Bank and Trust Decatur County Bank F&M Bank (Clarksville)

City National Bank

First Citizens National Bank

First Farmers & Merchants Bank

First Horizon FirstBank INSBANK Legends Bank

Macon Bank and Trust Company McKenzie Banking Company Opportunity Finance Network

Paragon Bank

Peoples Bank of Alabama

Pinnacle Bank PNC Bank Regions Bank

Renasant Bank

Security Bank and Trust Company

Simmons Bank Synovus Bank TriStar Bank Truist Bank Truxton Trust

United Community Bank

US Bank

Veteran Loan Fund, LLC Wells Fargo Bank Wilson Bank & Trust